Discover and share best practices in digital service design

Project Title	Discover and share best practices in digital service design
Project Summary	Work with experienced designers to create reusable tools and templates that can be shared across the government and with the public.
Country	United States
Agency	General Services Administration
DoS Office	N/A
Post	N/A
Section	N/A
Number of Interns	1

Project Description

18F is a new digital services agency based within the United States' General Services Administration. We use user-centered design, agile development, open source code, and contemporary programming languages. For the past four years, we've been working with federal agencies to help them deliver efficient, easy-to-use digital services. In the process, we've learned an amazing amount.

Now we need your help to share what we've learned.

In this project, you'll team up with user experience, visual, content, and service designers to find examples of best practices at 18F and elsewhere, evaluate what makes them work, and turn what you learn into templates and other tools that will help make it easier to create trustworthy, accessible, consistent, and even beautiful digital government services.

We've listed a number of desirable skills below, but we don't expect anyone to have all of them! We are looking for someone who is curious, thoughtful, and collaborative. Be prepared to show a portfolio of academic or professional design work.

Desired Skills Interests

Additional Information

For more information about 18F and what we do, visit 18f.gsa.gov.

Language Requirements

None